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About me

Business Analyst | Performance Analyst | Data Analytics | Continuous Improvement | Digital Transformation

Business Process and Data Analytics professional with 4 years of experience in FMCG. Experienced in business process analysis, KPI monitoring, dashboard development, cost modelling (COGM), and digital transformation initiatives. Proven ability to collect, analyze, and present business performance data to support operational improvements and strategic decision-making. Strong analytical thinking with extensive experience collaborating across cross-functional teams to drive continuous improvement initiatives.

Work experience

R&D Process Development | Great Giant Foods | 01/10/2024 - Current | Lampung, Indonesia

- Led business process improvement initiatives by analyzing operational workflows and identifying opportunities for continuous improvement.
- Developed full-stack digitalization environment combining Microsoft Power Platforms, ReactJS, and NextJS frameworks.
- Conducted Cost of Goods Manufactured (COGM) modelling, operational analysis, and business evaluations to support strategic planning.
- Reported data-driven analytics, executive presentations, and strategic recommendations to senior management.
- Collaborated with cross-functional stakeholders to implement process improvements using PDCA methodology.

R&D Management Trainee | Great Giant Foods | 01/10/2022 - 30/09/2024 | Jakarta, Indonesia

- Conducted operational and business process analysis to identify continuous improvement opportunities.
- Reduced product return rates through structured root cause analysis.
- Reduced production waste through process optimization initiatives.
- Monitored KPI performance and presented improvement recommendations to management.
- Collaborated with cross-function departments to plan, execute, and evaluate improvement projects.

Education & Training

Bachelor of Food Science Tehchnology | Universitas Sebelas Maret | 01/08/2017 - 22/01/2022 | Surakarta, Indonesia

Lean and Six Sigma Training Course | British Standard Institution

Supervisory Leadership | PQM (Productivity & Quality Management) Consultants

Certifications

Data Analytics Professional | Google Career | 15/01/2024

- Understanding practices and processes used by data analyst
- Learning key analytical skills (data cleaning, analysis, & visualization) and tools (spreadsheets, SQL, Python, Tableau)
- Understanding cleaning and organizing data for analysis, and complete analysis and calculations using Excel, spreadsheets, SQL and Python
- Learning key ways visualization and presentation data findings in dashboards, presentations and commonly used visualization platforms (Tableau, Looker Studio, and Power BI)

Business Intelligence Professional | Google Career | 27/11/2023

- Understanding roles of business intelligence (BI) professionals within an organization
- Practice data modeling and extract, transform, load (ETL) processes that meet organizational goals
- Design data visualizations that answer business questions
- Create dashboards that effectively communicate data insights to stakeholders

Skills

Product Development | Product Development | Product Commercialization | Process Development | Process Optimization

Technical Skills | Microsoft Power Platform | Cost Analysis (COGM) | Power BI | Data Analytics | SAP | Microsoft Office

Soft Skills | Cross-functional Collaboration | Stakeholder Management | Project Management | Problem Solving | Continuous Improvement | Root Cause Analysis

Projects

Sample Request System

- Developed digitalization request tracking system using native ReactJS & NextJS frameworks combining with Power Platforms integration.
- Designed multi-stage approval workflows with automated notifications, reminders, and centralized tracing.
- Integrated Power Platforms (Power Apps, Power Automate, SharePoint, Microsoft Teams, and Microsoft Forms) to improve operational efficiency and process feasibility

Trial Management System

- Designed an integrated platform to digitalize the complete trial lifecycle from proposal, protocol, execution, and reporting.
- Developed digitalization trials management system using native ReactJS & NextJS frameworks combining with Power Platforms integration with multi-stage approval workflows and automated reporting.
- Improved data consistency and stakeholder collaboration through centralized trial management.

Opex Dashboard

- Developed and maintained Operational Expenditure (Opex) dashboard to monitor spending, budget utilization, and operational performance.
- Collaborated with stakeholders to define reporting requirements and translate financial data into actionable insights for better data-driven decision making.
- Enabled data-driven decision-making through centralized visualization of operational and financial metrics.